



## **Safer Woking Partnership Partnership Plan 2019-2022**

### **Aims**

The Safer Woking Partnership has the following aims:

- To identify, protect and support the most vulnerable people and areas in our communities, and tackle offenders who are involved in criminal and/or antisocial behaviour
- To promote crime prevention to maintain the low levels of crime and disorder
- To promote reassurance - to involve the public and work with all communities to reduce the fear of crime and provide people with a sense of safety and reassurance

The partnership will:

- Work jointly with other statutory and voluntary agencies
- Build capacity within the neighbourhoods and communities to enable them to contribute to the delivery of the aims of this plan.

## Key Priorities for the Safer Woking Partnership

The priorities that were identified through a local assessment and agreement are set out in the table on pages 4 and 5. They were identified by an analysis of key data sets, a review of national and regional targets and draw on the knowledge and experience of local partnership officers.

For each priority issue, we will use the following methods to address them:

### 1. Established partnership delivery mechanism, including:

- JAG: The Joint Action Group (JAG) is a multi agency problem solving group which deals with problem locations in the borough and meets every six or seven weeks. They consider issues including antisocial behaviour, rough sleeping and arson.
- SOC JAG: This is a new meeting that discusses problem areas related to Serious Organised Crime (SOC), such as County Lines, cuckooing, modern slavery and human trafficking. It meets every six or seven weeks before JAG.
- CHaRMM: The Community Harm and Risk Management meeting (CHaRMM) is a multi agency problem solving group which supports victims and deals with problem individuals or families in the borough and meets on a monthly basis.
- PPOMP: Priority and Other Prolific Offenders Management Panel meets monthly, works with prolific offenders and fast tracks them through the Criminal Justice System.
- MAPPA: Multi agency Public Protection Agreement meets monthly and monitors dangerous individuals, including sex offenders.
- MARAC: Multi Agency Risk Assessment Conference where high risk domestic abuse cases are assessed and appropriate actions agreed on a monthly basis.
- RMM: Risk Management Meeting meets weekly to monitor and risk assess missing and exploited children.
- MOLT Intelligence Group: Mapping Offenders Locations and Trends – a new multi professional child exploitation intelligence meeting designed to safeguard children at risk of exploitation through sharing key intelligence around mapping offenders locations and trends - that is specific to locality and perpetrator risk. It meets bi-monthly.
- MASH: The Surrey Multi Agency Safeguarding Hub (MASH) is the initial point of contact that aims to improve the safeguarding response for children and adults at risk of abuse or neglect through better information sharing and high-quality and timely responses.
- Domestic Abuse Forum is a multi-agency group that helps to deliver the county domestic abuse strategy at a local level.
- Domestic Abuse Management Board meets quarterly and oversees county wide domestic abuse work, including any campaigns.
- Licensing Tasking Meeting: This group meets monthly and provides Surrey Police, Surrey County Council Trading Standards and Woking Borough Council the opportunity to discuss any concerns regarding licensed premises, agree actions and is used as the primary source for arranging joint agency enforcement work.
- The Family Support Programme is a programme of intensive support offered to the most vulnerable and/or chaotic families in the borough to help them achieve positive changes in their lives.
- Youth Engagement Scheme (YES) run by Surrey Fire and Rescue Service, which is aimed at addressing anti-social behaviour, youth crime, low self esteem and low motivation for those aged 14-17.

- Firewise Scheme run by Surrey Fire and Rescue Service which offers counselling for juvenile fire setters.
- The Health and Wellbeing Action Plan of the Woking Joint Committee.
- Woking Integrated Youth Strategy and Action Plan.
- Voluntary organisation networks, including Woking Neighbourhood Watch, Residents Associations and Woking Street Angels.

## 2. Mainstream agency work

Where the issue identified is the core responsibility of one of the partner agencies this will be dealt with through those particular agencies business processes. This includes the local authority's plans, relevant CCG plans, the Surrey Fire and Rescue Local Station Plan for Woking and the Local Policing Plan.

## 3. Support to victims

To ensure that victims are at the heart of every investigation and that the Victim Code is applied in every case to promote confidence in crime reporting and every police response.

# Safer Woking Partnership Priorities

Note: The priorities below are listed alphabetically not in a priority order

Priority	Detail
1	<p><b>Antisocial behaviour (ASB)</b></p> <ul style="list-style-type: none"> <li>• Identify and support repeat and vulnerable victims of ASB and tackle the antisocial behaviour of individuals and families through the CHaRMM process and the Family Support Programme (FSP)</li> <li>• Identify and address hotspot locations of ASB, particularly repeat locations, reported and actioned as appropriate through the JAG process and, if involving Serious and Organised Crime (SOC), through the SOC JAG</li> <li>• To ensure a consistent and swift response to problem premises through Closure Orders and the rehousing of the vulnerable</li> <li>• To safeguard public spaces through the removal of disorder by appropriate use of Dispersal Orders and PSPO</li> </ul>
2	<p><b>Crime</b></p> <ul style="list-style-type: none"> <li>• Tackling domestic abuse is a key priority recognised county wide               <ul style="list-style-type: none"> <li>○ Raise awareness of domestic abuse, how to report it and how to get support</li> <li>○ Work with the Domestic Abuse Development Group and Management Board to implement the Surrey Domestic Abuse Strategy and support local and county wide campaigns</li> </ul> </li> <li>• To promote partnership resilience and awareness of Serious and Organised Crime, including County Lines, Cuckooing, Child Exploitation (Criminal and Sexual) and Organised Crime Groups through partnership and community/business training and joint responses to local problems, such as the Risk Management Meeting (RMM)</li> <li>• To tackle and raise awareness of Hate Crime across the Borough and build up community confidence in reporting incidents</li> <li>• To work with Partners to ensure that victims, where appropriate, receive a multi agency approach to safeguarding</li> </ul>

3	<p><b>Drugs and Alcohol</b></p> <ul style="list-style-type: none"> <li>• Support appropriate partnership work that will assist with the implementation of the Woking Health and Wellbeing Action Plan</li> <li>• Development and implementation of suitable activity to tackle issues of concern in the town centre, particularly around the night time economy, which includes supporting the Chertsey Road road closures, town centre dispersal orders and Woking Street Angels</li> <li>• Support the local implementation of the Surrey Substance Misuse Strategy</li> <li>• Tackle local issues through local operations, including test purchasing and licencing reviews</li> <li>• Partnership support to proactive Police led operations to tackle drug supply and exploitation of the vulnerable</li> </ul>
4	<p><b>Preventing violent extremism</b></p> <ul style="list-style-type: none"> <li>• Work together on the implementation of relevant aspects of local agency Prevent plans</li> </ul>
5	<p><b>Reducing reoffending</b></p> <ul style="list-style-type: none"> <li>• To work in partnership in assessing, managing and implementing Court sentences for those convicted offenders who have the greatest impact on the community in Woking through MARAC, Integrated Offender Management (IOM) and MAPPA</li> <li>• To support, evaluate and implement the learning (once available) from the North Surrey IOM pilot being led by Surrey Police in the West Surrey area</li> <li>• To contribute to the assessment and action planning of offenders who present a detrimental impact upon the community in Woking via the CHaRMM process.</li> <li>• To continue to support the overall work of the Women's Support Centre Surrey and by referring eligible women offenders to the project which contributes to the Surrey wide transforming women's justice (now part of Surrey Police Checkpoint)</li> <li>• To work with Surrey Family Support Service in successfully managing the transition of young adult offenders into the adult Probation system</li> <li>• To support and monitor Woking offenders in accessing and engaging with the treatment pathway for drug and alcohol misuse</li> <li>• To work in partnership with the Community Forensic Mental Health Service in identifying personality disordered offenders and accessing appropriate intervention</li> </ul>

## Action Plan for 2019/20

Action	Priority	Lead	Timescale
Plan a programme of awareness raising events for domestic abuse including DA Awareness week, support other campaigns planned through the DA Management Board and Development Group, including work with voluntary sector eg CAB, residents associations and Woking Neighbourhood Watch	1, 2, 3 and 5	Community Safety Manager, Woking Borough Council (WBC)	Domestic Abuse Awareness week (10-14 June 2019) Surrey DA Management Board and Surrey DA Development Group meet quarterly
Review location hotspots regularly through JAG	1, 2, 3 and 5	JAG Chairman (Community Safety Manager, WBC)	JAG meetings (every 6-7 weeks)
Review Serious Organised Crime issues through SOC JAG		SOC JAG Chairman (Woking Borough Commander, Surrey Police)	SOC JAG meetings (every 6-7 weeks)
Review individuals and families causing ASB regularly through CHaRMM and FSP as appropriate	1, 2, 3 and 5	CHaRMM Chairman (Community Safety Manager, WBC) FSP Manager, WBC	Monthly  Monthly
Support the County ASB awareness week, including working with the voluntary sector, such as Woking Neighbourhood Watch	1 and 3	Community Safety Manager, WBC	Provisional date 22-26 July 2019
Tackle town centre issues, including Dispersal Orders, implementation and monitoring of the PSPO and Chertsey Road road closures	1, 2, 3 and 5	Woking Borough Commander, Surrey Police	Monitored at the JAG meetings (every 6-7 weeks)
Interventions (including training of licensees, Best Bar None, Pubwatch) and awareness raising around alcohol issues	1, 2, 3 and 5	Health and Wellbeing Task Group Police and Borough Licensing Teams	Monitored at the JAG meetings (every 6-7 weeks)
Raise awareness and educate members, professionals and the public (including young people) on what Child Criminal Exploitation is, the risk indicators and warning signs	2 and 5	Community Safety Manager, WBC Woking Borough Commander, Surrey Police	Ongoing
Raise awareness and educate members, professionals and the public on Serious Organised Crime including County Lines, Cuckooing, Child Criminal Exploitation	2	Woking Borough Commander, Surrey Police	Ongoing
Develop awareness raising on hate crime, how to report in Woking and how we can better support victims	2	Woking Borough Commander, Surrey Police	March 2020

Raise awareness with partner agencies and develop an appropriate response to local problems of Serious Organised Crime using all available powers	2	Woking Borough Commander, Surrey Police	Ongoing
Work with the Women's Support Centre, Surrey Police and other relevant agencies on the Transforming Women's Justice pilot project for Surrey	5	Community Safety Manager, WBC	Ongoing
Continue to raise awareness around preventing violent extremism	4	Community Safety Manager, WBC, Woking Borough Commander, Surrey Police	Ongoing

## Background

The 1998 Crime and Disorder Act gave local agencies shared responsibility for developing and introducing strategies to reduce crime and disorder in their area. The agencies come together as the Community Safety Partnership (CSP), known locally as the Safer Woking Partnership. Statutory members include:

- Surrey Police
- Woking Borough Council
- Surrey County Council
- Surrey Fire and Rescue Service
- National Probation Service
- Kent, Surrey and Sussex Community Rehabilitation Company
- North West Surrey Clinical Commissioning Group

## Strategic Assessment and Data Collection

The Safer Woking Partnership is required to carry out an annual partnership strategic assessment. The purpose of this is to assist in producing the priorities for the annual 3 year rolling partnership plan.

The data, which forms the basis of this analysis, has been drawn from a variety of sources and partner agencies across Woking and the broader Surrey area. These include:

- County Council data and intelligence
- Borough Council data and intelligence
- Police crime and incident data, intelligence and tactical assessment
- Health data

## **Woking Joint Committee**

Woking Joint Committee aims to improve outcomes and value for money for residents and businesses in Woking by strengthening local democracy and improving partnership working through joint decision making. The Joint Committee has taken over the delegated community safety responsibilities of the borough council and county council in Woking and acts as the local Community Safety Partnership. A Community Safety Task Group has been established with representatives from the statutory partners to review actions and monitor progress in between formal reports to the Committee.

## **Community Safety Board**

In two tier areas such as Surrey, there is a requirement for a county level strategy group. In Surrey the multi agency Community Safety Board fulfils this duty. The Community Safety Board is chaired by the Police and Crime Commissioner for Surrey and includes a wide range of partners that oversee the development of strategies and plans that aim to increase the sense of safety of the people of Surrey. The Community Safety Board works collaboratively with other county boards to ensure effective strategic join up.

The key county wide priorities for 2019-20 are expected to be the same as 2018-19. The following will be overseen by the Community Safety Board:

### Tier one priorities (the primary focus of the CSB):

- Serious Organised Crime (including Human Trafficking and Modern Slavery)
- Prevent
- Domestic Abuse

### Tier two priorities (CSB will have oversight):

- Antisocial Behaviour
- Mental Health Crisis
- Re-Offending
- Resilience
- Road Safety
- Substance Misuse

The Joint Strategic Needs Assessment is being reviewed with publication of new priorities expected in April 2019.

## **Communication**

The partnership needs to ensure that local residents feel well informed about the steps being taken to deal with the priority issues. This will be done via media coverage (local paper, the Woking Magazine, local radio), awareness campaigns such as Domestic Abuse Awareness Week (June 2019), through existing Woking Neighbourhood Watch and Residents Associations communication, emails, newsletters and social media etc.



## **Child Exploitation**

Types of Child Exploitation include; Child Criminal Exploitation (CCE) and Child Sexual Exploitation (CSE).

Child Criminal Exploitation occurs where an individual or group takes advantage of an imbalance of power to coerce, control, manipulate or deceive a child or young person under the age of 18 into any criminal activity in exchange for something the victim needs or wants; For the financial or other advantage of the perpetrator or facilitator; through violence or the threat of violence.

Child Sexual Exploitation (CSE) is a form of abuse which involves children under 18, male and female, of different ethnic origins and of different ages, receiving something, usually food, drugs, alcohol, cigarettes, gifts and/or money, in exchange for sexual activity. It can occur through the use of technology without the child's immediate recognition, for example, being persuaded to post images on the internet or mobile phone without immediate payment or reward. Child Sexual Exploitation involves children being groomed into a relationship where they are forced or coerced into sexual activity in return for something and it can occur on the internet without the child's immediate recognition or gain. Violence, coercion and intimidation are common. Involvement in exploitative relationships is characterised by the child's or young person's limited availability of choice as a result of their social, economic and emotional vulnerability. A common feature of CSE is that the child or young person does not recognise the coercive nature of the relationship and does not see themselves as a victim of exploitation.

Surrey Safeguarding Children's Board has produced Child Sexual Exploitation leaflets for children signposting them to the [www.surreycc.gov.uk/cse](http://www.surreycc.gov.uk/cse) for support and advice and there are posters for children and parents.

There are weekly Risk Management Meetings to discuss those children that have been identified at risk and to ensure that appropriate safeguarding measures are put in place to protect the child.

Child Sexual Exploitation is a hidden crime, victims are often too afraid to come forward and do not always see themselves as a victim of crime. Therefore it is essential that partners work together to try and prevent this abuse.

The Partnership needs to educate everyone, professionals and members of the public, on what Child Sexual Exploitation is, the risk indicators and warning signs in order to protect children by spotting it and reporting it. Children and young people also need educating to ensure they know what a healthy relationship looks like and what exploitative behaviour looks like.

## **Hate Crime**

Hate crimes are crimes committed against someone because of their disability, gender-identity, religion or belief or sexual orientation. It covers a wide range of crime types and often is committed against vulnerable members of the community who for a wide variety of reasons do not report them. The partnership will look to scope what type of incidents take place in the Borough, working with organisations and voluntary groups that support victims of hate crime to do this. The partners will also look to educate everyone about hate crime to highlight the issues, build up confidence in the community to report incidents of hate crime, look at how to reduce incidents and support victims.

## **Serious Organised Crime**

Serious Organised Crime (SOC) costs the UK at least £24 billion per year. It is estimated that there are approximately 5,800 active Organised Crime Groups (OCGs) operating in the UK, comprising about 39,000 people. SOC overlaps with many other issues, because it largely describes a mode of operating, rather than a particular offence. For example, OCGs can be actively engaged with facilitating modern slavery or CCE. OCGs in Surrey are mainly associated with drugs criminality, specifically drugs supply, but are also engaged in the following:

- counterfeit goods
- Child Criminal Exploitation (CCE)
- cyber-crime (ransomware, software support scams, phishing)
- large scale high volume fraud/financial crimes
- modern slavery (car washes, nail bars, construction workers, farm workers, restaurant staff)
- organised acquisitive crime
- organised illegal immigration
- trafficking people and firearms

Communities vulnerable to SOC may include (but are not limited to):

- looked after children and children at risk of CCE
- new communities
- prolific drug and alcohol users
- vulnerable and elderly adults

## **Preventing Violent Extremism**

The Government's Prevent strategy aims to challenge the ideology that supports terrorism and those who promote it, protect vulnerable people from being drawn into terrorist-related activity and to support sectors and institutions where there are risks of radicalisation.

Surrey Police has a team of Prevent Officers who work with the public and partner agencies to prevent terrorism and violent extremism from taking root in our communities. These officers aim to safeguard individuals and institutions from all forms of terrorist ideology and work closely with partner agencies such as local authorities, schools, universities and health institutions, to ensure communities in Surrey are well placed to report and respond to terrorist related concerns.

The Counter Terrorism and Security Act 2015 requires all partners to consider local implementation and each agency develops its own annual action plan.

## **Substance misuse: Drugs and Alcohol**

Addressing the harm caused by alcohol and substance misuse on individuals, families and communities remains a priority for Woking. We will be supporting the objectives of the County's Drugs & Alcohol strategies with a particular focus on:

- Prevention and education;
- Early identification and referrals into specialist treatment services;
- Safer communities;
- Support to local treatment providers in enabling and sustaining recovery among clients.

Locally work in Woking is ongoing through the JAG, SOC JAG and CHaRMM where appropriate.

## **Delivery and Review Mechanism**

The Safer Working Partnership has established delivery mechanisms through a series of multi agency problem solving groups, such as CHaRMM and JAG (as detailed on page 2). Delivery is monitored through regular meetings, as set out on page 2, and will be reported to the Safer Working Partnership through the Community Safety Task Group and Joint Committee.

## **New legislation, policy and guidance**

Over the last few years there has been a significant amount of new legislation, policy and guidance which all impacts on the work of the Community Safety Partnership.

Currently the following is anticipated in 2019:

### **Domestic Abuse Bill**

In March 2018, the government consulted on proposals for this draft bill, alongside a package of practical action. They sought views from victims, support organisations and frontline professionals, to harness their knowledge and expertise. The consultation received over 3,200 responses from across the UK. During the consultation period, a large number of events were held across England and Wales, engaging over 1,000 people.

Nine measures were identified that require primary legislation to implement. These will now be taken forward in the draft Domestic Abuse Bill and be subject to pre-legislative scrutiny.

These 9 measures are:

- provide for a statutory definition of domestic abuse
- establish the office of Domestic Abuse Commissioner and set out the commissioner's functions and powers
- provide for a new Domestic Abuse Protection Notice and Domestic Abuse Protection Order
- prohibit perpetrators of domestic and other forms of abuse from cross-examining their victims in person in the family courts (and prevent victims from having to cross-examine their abusers) and give the court discretion to prevent cross-examination in person where it would diminish the quality of the witness's evidence or cause the witness significant distress
- create a statutory presumption that complainants of an offence involving behaviour that amounts to domestic abuse are eligible for special measures in the criminal courts
- enable high-risk domestic abuse offenders to be subject to polygraph testing as a condition of their licence following their release from custody
- place the guidance supporting the Domestic Violence Disclosure Scheme on a statutory footing

- ensure that, where a local authority, for reasons connected with domestic abuse, grants a new secure tenancy to a social tenant who had or has a secure lifetime or assured tenancy (other than an assured shorthold tenancy), this must be a secure lifetime tenancy
- extend the extra-territorial jurisdiction of the criminal courts in England and Wales to further violent and sexual offences

More information is available here <https://www.gov.uk/government/publications/domestic-abuse-consultation-response-and-draft-bill>

## **Funding**

A small amount of funding is provided by some of the local partners into a joint fund to support the priorities contained within this plan, otherwise work is supported by core funding from the various partner organisations. In addition funding bids are made, for example to the Police and Crime Commissioner's grant scheme.

## **Police and Crime Commissioner**

David Munro, the Police and Crime Commissioner (PCC) for Surrey, was elected in May 2016. He is responsible for overseeing the work of Surrey Police, holding the Chief Constable to account, setting the budget and helping to tackle the crime issues. The PCC has responsibility for reducing crime and disorder and the PCC office works with CSPs and criminal justice partners to achieve their objectives. The PCC is able to call CSP chairmen to meetings, request reports and commission services.

The legislation provides a scrutiny system in the form of a Police and Crime Panel (PCP) to look at how the PCC exercises their statutory functions and effectiveness. The panel is made up of councillors from each of the 11 local district and borough councillors (one from each), a county councillor and two independent co-opted individuals.

The PCC has also made available funding to commission services that improve community safety in Surrey. Local organisations, community and voluntary groups can apply for grants which meet the PCCs priorities. To find out more visit; [www.surrey-pcc.gov.uk](http://www.surrey-pcc.gov.uk).

The PCC's priorities are as follows:

### Tackling Crime and Keeping People Safe

I will hold Surrey Police to account for preventing and solving more crimes, identifying and tackling their root causes, and pursuing offenders to keep Surrey safe.

### Building Confident Communities

I want to bring Surrey's communities together to work with the public and other public services to solve issues that damage local areas or make people feel unsafe

### Supporting Victims

When people are victims of crime, they need quality and timely support to help repair the harm done and rebuild lives

### Preventing Harm

Together with police and partners I will identify and support vulnerable people in Surrey to reduce harm, and work with those who re-offend to break the cycle of crime

### Making Every Pound Count

I will fight for fair funding for Surrey Police and target resources at the front line

### A Force fit for the Future

I will work with the Chief Constable to ensure that Surrey Police is well placed and properly equipped to meet the challenges of the future

### **Election of PCC**

The next election for the PCC will be in May 2020.