| ACTION                    | DELIVERY   | TIME-<br>FRAME<br>FOR |
|---------------------------|--|-----------------------|
|                           |  | DELIVERY              |
| i) LOCAL ENERGY EFFICIENC | TAMBITIONS; PRIORITIES   |                       |
|                           | Woking Borough Council has committed to Surrey Energy and Sustainability Partnership (SESP).   |                       |
|                           | The previous 2012-2014 HECA report was drawn up on behalf of the local authorities who formed the Surrey Climate Change Partnership. In 2014 this group was reconstituted into the Surrey Energy and Sustainability Partnership. Its strategy prioritises the following:   |                       |
|                           | <ul> <li>To help residents to save money and cut carbon emissions,</li> <li>To help improve the competitiveness of local businesses by improving energy efficiency and lowering energy costs.</li> <li>To increase awareness in schools to the possible measures and the benefits of energy efficiency.</li> <li>To address energy efficiency within our own estates</li> <li>To consider energy from local renewable resources</li> </ul>   |                       |
|                           | SESP has commissioned Thameswey Sustainable Communities Ltd. to deliver a partnership project ('Action Surrey'), to provide an impartial local energy advice service for the whole of Surrey. Action Surrey has been operating since 2009 and co-ordinates a trusted installer network utilising wherever possible local installers to improve the energy efficiency of homes and premises. Referrals for Green Deal and ECO are generated via council call centres and traditional offline and online marketing activity. |                       |
|                           | Action Surrey are also currently in discussions with all partner districts and boroughs, including Woking Borough Council, to develop a Statement of Intent for Surrey County in order to put forward declarations to energy suppliers for ECO Flexible Eligibility funding for residents in fuel poverty.   | 2015-2017             |
|                           | Action Surrey's 5 year plan include the following original targets   |                       |

## Home Energy Conservation Act 1995 – Woking Borough Council two yearly update report 1 Jan 2015 – 31 Dec 2016.

|                      | Targets  |                              | Planned Outcomes  |     |
|----------------------|--|------------------------------|---|-----|
|                      | Local Authority-funded energy  | y efficiency                 | Helping vulnerable and fuel poor households   |     |
|                      | improvements   |                              |   | _   |
|                      | ECO funded energy improvements   |                              | Energy bill savings for domestic properties   | - 1 |
|                      | Householder funded energy improvem   | ents                         | Lifetime tonnes of CO2 saved  | _   |
|                      |  |                              | Bringing business to the local supply chain   |     |
| GREENHOUSE GAS EMISS | IONS   |                              |   |     |
|                      | In Woking the most recently published lot total, or 1.8 tonnes per capita $CO_2$ emis    |                              | nissions from the domestic sector is 180.1 ktonnes in   |     |
|                      | The total reduction for Surrey in CO <sub>2</sub> fro                                    | om 2005 – 2014 v             | vas 730 kt or 0.9 tonnes per capita.  |     |
|                      | Data from the DECC Local and Regiona   | al CO <sub>2</sub> Emissions | Estimates for 2005-2014   |     |
|                      |  |                              | -regional-carbon-dioxide-emissions-national-statistics-   |     |
|                      | 2005-2014  |                              |   |     |
|                      |  |                              |   |     |
|                      | Greenhouse Gas Emissions Estimat   |                              |   |     |
|                      | Surrey   | •                            | Borough   |     |
|                      | 2014   | 20                           | 14  |     |
|                      | 2,258.1  | 18                           | 0.1   |     |
|                      |  |                              |   |     |
|                      | Actual lifetime CO2 tonnes saved through installed measures by<br>Action Surrey Activity |                              |   |     |
|                      | Surrey   |                              | Borough   |     |
|                      | 1 Jan 2015 – 31 Dec 2016   | 1 Jan 2015 -                 | 31 Dec 2016   |     |
|                      | 39,342.75  | 5,04                         | 3.35  |     |
|                      |  | king 2050. This              | ategic documentation are encapsulated within the akes forward the Council's commitments in this area of 050 |     |

The Council is a signatory of the Local Government Association's Climate Local initiative and is a member of ICLEI Local Governments for Sustainability, the European network of local authorities that looks to promote climate change and sustainability awareness and action. See <a href="http://www.local.gov.uk/climate-local">www.local.gov.uk/climate-local</a> and <a href="http://www.woking.gov.uk/environment/climate/Greeninitiatives/">www.local.gov.uk/climate-local</a> and <a href="http://www.woking.gov.uk/environment/climate/Greeninitiatives/">www.woking.gov.uk/environment/climate/Greeninitiatives/</a>

Woking Borough Council's priorities for the Borough are: **People** – A healthy, inclusive and engaged community. **Places** – An enterprising, vibrant and sustainable place. **Us** – An innovative, proactive and effective Council. See <u>www.woking.gov.uk/council/about/vision</u>

In parallel to this vision, the Council views its priorities as delivering effective action and positive change across the following areas:

- Decent and affordable housing.
- The environment.
- Health and well-being.
- The local economy.

New Vision Homes (NVH) manages the Council's Housing Stock. NVH priorities include:

- Cleaner, greener neighbourhoods.
- Strengthening communities and supporting residents.
- Quality homes (including improving the energy rating of homes amongst other measures).
- Safer communities.
- Well-being in Woking.

www.nvhwoking.co.uk/

For residents that own or privately rent their home and satisfy certain eligibility criteria, Homelink can offer independent and impartial advice on how to stay safe, warm and secure in their homes. <u>www.woking.gov.uk/housing/services/homelink</u>

|                             | <ul> <li>Woking Borough Council can use the following tools in order to assist in targeting home energy efficiency and affordable warmth: <ul> <li>New Vision Homes Housing Stock Condition Surveys</li> <li>Planning</li> <li>Data such as Action Surrey's BRE Housing Stock Appraisal</li> <li>Council Tax mailings</li> <li>Woking Magazine</li> <li>Woking Borough Council website</li> <li>Homelink and Handyperson service</li> <li>New Vision Homes repairs service</li> <li>Private Sector Landlord liaison.</li> </ul> </li> </ul>  |  |
|-----------------------------|--|--|
| ii) FUEL POVERTY / Pl       | <b>IEALTH</b> Under the definition of fuel poverty, Low Income High Cost, a household is considered to be fuel poor where: <ul> <li>they have required fuel costs that are above average (the national median level)</li> <li>were they to spend that amount, they would be left with a residual income below the official poverty line.</li> </ul> 7.2% (35,005) of Surrey households are considered to be in fuel poverty (BRE Housing Stock Appraisal for Surrey 2014).   |  |
| ii) FUEL POVERTY / P        | <ul> <li>Under the definition of fuel poverty, Low Income High Cost, a household is considered to be fuel poor where:</li> <li>they have required fuel costs that are above average (the national median level)</li> <li>were they to spend that amount, they would be left with a residual income below the official poverty line.</li> <li>7.2% (35,005) of Surrey households are considered to be in fuel poverty (BRE Housing Stock Appraisal for Surrey 2014).</li> </ul>   |  |
| i <u>) FUEL POVERTY / P</u> | <ul> <li>Under the definition of fuel poverty, Low Income High Cost, a household is considered to be fuel poor where:</li> <li>they have required fuel costs that are above average (the national median level)</li> <li>were they to spend that amount, they would be left with a residual income below the official poverty line.</li> <li>7.2% (35,005) of Surrey households are considered to be in fuel poverty (BRE Housing Stock Appraisal for</li> </ul>   |  |
| i) FUEL POVERTY / P         | Under the definition of fuel poverty, Low Income High Cost, a household is considered to be fuel poor where:         • they have required fuel costs that are above average (the national median level)         • were they to spend that amount, they would be left with a residual income below the official poverty line.         7.2% (35,005) of Surrey households are considered to be in fuel poverty (BRE Housing Stock Appraisal for Surrey 2014).         Woking Borough Council       2014 (LIHC)       2014 (BRE)         Estimated number of households       40,798       41,367 |  |

|                           | https://www.gov.uk/government/statistics/2014-sub-regional-fuel-poverty-data-low-income-high-costs-indicator   |            |  |  |  |
|---------------------------|--|------------|--|--|--|
|                           | Date under LUIC indicator  |            |  |  |  |
|                           | Data under LIHC indicator<br>https://www.gov.uk/government/statistics/2014-sub-regional-fuel-poverty-data-low-income-high-costs-indicator  |            |  |  |  |
|                           |  |            |  |  |  |
|                           | We aim to support Surrey's Health & Well Being Strategy and wider local strategic priorities, on issues such as housing, health and poverty, through housing strategies/corporate plans. From 2015, Action Surrey has supported the new Fuel Poverty Strategy for England, which sets an ambition that as many fuel poor homes as reasonably practicable achieve a B and C energy efficiency standard by 2030. |            |  |  |  |
|                           | We aim to provide access to affordable warmth through local initiatives which will contribute to reducing levels of fuel poverty in the borough/district. Since 2015 Action Surrey has utilised opportunities presented by the NICE Excess Winter Deaths and Illnesses Guidelines and Cold Weather Plan.   |            |  |  |  |
|                           | Woking Borough Council's Living Well initiative promotes, particularly to older residents, how they can live well<br>and enjoy life now and in the future by adopting simple lifestyle habits that have positive effects<br>on our physical and mental wellbeing. Publicity in 2016 highlighted how Action Surrey can help with  |            |  |  |  |
|                           | Boiler servicing to avoid winter breakdowns  |            |  |  |  |
|                           | Boiler replacement   |            |  |  |  |
|                           | <ul> <li>Cavity wall and loft insulation</li> <li>Draught proofing to seal any gaps around windows and</li> </ul>  |            |  |  |  |
|                           | <ul> <li>doors</li> </ul>  |            |  |  |  |
|                           | <ul> <li>Insulating hot water cylinders and pipes</li> </ul>   |            |  |  |  |
|                           | Cheaper fuel bills   |            |  |  |  |
|                           | Accessing available grants.  |            |  |  |  |
|                           |  |            |  |  |  |
| IV) WEASURES WE ARE TAKIN | NG TO RESULT IN SIGNIFICANT ENERGY EFFICIENCY IMPROVEMENTS OF OUR RESIDENTIAL ACCOMMON   | DATION     |  |  |  |
| GREEN DEAL/ECO            | Action Surrey and Woking Borough Council will continue to take advantage of any government initiatives appearing through ECO and Green Deal for energy efficient measures and tackling fuel poverty.   |            |  |  |  |
|                           | The following measures have been installed to reduce carbon emission and fuel poverty during the period 1 Jan 2015 – 31 Dec 2016:  |            |  |  |  |
|                           |  | 1 Jan 2015 |  |  |  |

| Scheme Name                       | Social | Private Sector |
|-----------------------------------|--------|----------------|
| Loft Insulation                   | 0      | 41             |
| Cavity Wall Insulation            | 1      | 32             |
| External/Internal wall insulation | 7      | 52             |
| Heating                           | 0      | 3              |

A consortium representing all Surrey local authorities has received funding through DECC's Green Deal Communities Fund to roll out a street by street solid wall insulation project, under the banner of 'Streets Ahead'. This project, which was delivered by Action Surrey, offered a grant to fit internal or external wall insulation and promote take up of Green Deal funding. The project was one of the most successful GDC schemes, with 464 properties insulated across the county upon its closure in September 2016. Part of the funding for this also contributed to the Low Carbon Communities (LCC) project, which has provided energy audits, community engagement and grants towards installing energy efficiency measures for community groups/buildings across the county.

From March 2017 onwards Action Surrey will also begin delivering a programme to alleviate fuel poverty in Woking Borough following the success of the GDC project. The project will engage with eligible residents using targeted marketing from the BRE housing stock database developed for Surrey and will provide grant funding towards the installation of measures such as insulation and boilers for those deemed 'fuel poor'. Ideally, this project will act as a pilot to a wider fuel poverty programme across Surrey County, as well as preparation for helping to deliver measures under ECO Flexible Eligibility. In addition to this Action Surrey will also be running an engagement programme within Woking Borough to encourage take-up of renewable technologies amongst those in the 'able to pay' bracket.

The Department of Health also awarded funding to the Surrey Healthy Homes Partnership to support local authorities to reduce the levels of deaths and illness that are due to vulnerable people living in cold housing. Action Surrey has successfully delivered two Healthy Homes projects in two different Clinical Commissioning Groups within the county, aimed at identifying where energy efficiency measures could be an effective intervention to reduce the risks of illness as a result of a cold home.

| RENEWABLE/SUSTAINABLE<br>ENERGY | The following renewable energy measures have been installed in Woking during the period 1 Jan 2015 – 31 Dec 2016 : |   |                         |                       |   | 1 Jan 2015<br>– 31 Dec<br>2016 |
|---------------------------------|--|---|-------------------------|-----------------------|---|--------------------------------|
| Feed in Tariffs scheme          | Scheme Name  |   | Private Sector          |                       |   |                                |
| Renewable Heat Incentive        | Solar thermal (hot v   | vater)                                      | 1                       |                       |   |                                |
|                                 | Solar PV   | ·   | 2                       |                       |   |                                |
|                                 | Cumulative Domes   | tic Solar PV ins<br>2010- 2014              | tallations 2015         | 2016                  | increase 2015-<br>2016  |                                |
|                                 |  |   |                         |                       |   |                                |
|                                 | Woking   | 598   | 686                     | 736                   | 50  |                                |
|                                 | how-to-use-the-inter   | <u>active-maps</u> (dat<br>/w.gov.uk/goverr | ta to September 2016) a | and (b) 'Sub-regional | ernment/statistics/guidance-on-<br>feed in tariffs confirmed on the<br>l-in-tariffs-confirmed-on-the-cfr- |                                |

Signature:

Signed off by:

Position: