

# **Woking Borough Council**

# A guide to completing the online Property Licence Application Form

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# Information that will be necessary to complete an application

The online application form should take about 45 min to complete and you will need to have the following information ready:

1. Full address of the property to be licensed.

#### 2. Name, address, postcode, telephone numbers and email for the following:

- The applicant.
- Proposed licence holder (must have a UK address) if this is not the applicant.
- Proposed managing agent if there is one and if this is not the applicant.
- Mortgage company(ies) details providing loan(s) in relation to any parts of the building that is to be licensed. (email address is not required)
- Any owner(s) of the property to which the application relates i.e. the freeholder and any head lease holder if this is not the applicant.
- Any other person who has an interest in any part of the property to which the application relates e.g. leaseholders of any flats.
- Person(s) who collect the rents if this is not the proposed licence holder.

In relation to limited companies you are required to have the full company name, registered address, registration number, and the name of a person who can be contacted in relation to the licence. This information can be found on the internet by carrying out a free Companies House search at www.companycheck.co.uk you should also include the trading address if this is different. An employee of a company cannot be the licence holder – it will be the company itself.

- 3. As part of the fit and proper section of the application you must provide details of any criminal records relating to the proposed licence holder and proposed manager (if applicable). Also details of any accreditation schemes or professional bodies which the applicant, proposed licence holder and proposed manager may belong to.
- 4. You will be required to pay a fee for the licence application so you will need a credit or debit card (after the 1<sup>st</sup> April 2018 for selective licensing, at all times for mandatory HMO licensing)

#### 5. Documentation to be submitted with the application:

- Gas safety certificate issued by a gas safe approved engineer (annual, if the property has gas)
- Floor plans of the property (with room sizes, location of bathrooms, toilets and kitchen facilities plus the position of any smoke alarms, emergency lighting and fire doors).
- Electrical Installation certificate or condition report issued by a competent electrical (every 5 years, for HMOs)
- Emergency lighting certificate (for HMOs)
- Fire alarm test certificate (for HMOs)

Note: All above certification will have to be current and submitted with your application and fee to make a valid application.

#### **Mandatory Fields**

Some fields are mandatory (marked with an \*) and if you have not entered any information you will be directed by the alert messages to complete the missing sections. You can save and close the form and complete the remaining sections at a later time but you will have to scroll through the relevant completed pages of the form until you reach the sections that still need to be completed.

#### Saving the form

When you start a new application you should save the application to your home computer or device make a note of the file name and where you have saved it and you will be able to resume it at a later date. Saving the form as go will ensure you do not lose any information you have already entered.

#### Paying for the Licence

You will need a credit or debit card to make the payment for your application when you submit the completed form to the gov.uk website (this is free for selective licenses until 1<sup>st</sup> April 2018).

# Downloading the form:

#### **Selective Licencing**

https://www.woking.gov.uk/selectivelicensing for a selective licence

On the Woking Borough Council selective licensing page scroll down and select "apply for your licence"

#### Applying for a licence

All private landlords who operate private rented accommodation in the Canalside Ward must have applied for a licence with supporting documents to Woking Borough Council by 1 April 2018.

Licences will be issued for a maximum of five years (depending on the application date) and, for the majority of landlords, only one application will be required during the Selective Licensing Scheme.

Applications can be made online and must be accompanied by the required certification and fees.

#### Apply for your licence\*\*

This will take you to the gov.uk page to download the application form (or you can click on the link below)

https://www.gov.uk/apply-for-a-licence/selective-licence/woking/apply-1

Select "download the application form (PDF)", select "save as", save and make a note of the file name and where you have saved it to a folder in your computer. You are able to access the form without logging in or going to the gov.uk website once downloaded, make all changes and then when you are ready to submit go back to the gov.uk website with the completed form and supporting documents.

Step 1 of 4

# Complete the application form

#### First, download the form

Right-click the link below and select the 'Save' option

Download the application form (PDF)

Please note, if you are experiencing difficulties downloading the application form and the website states 'please wait' Gov.uk advise this is a known issue and your PC is probably trying to use its default or browser PDF software.

Try selecting the PDF that you have downloaded and saved and use the 'open with' function (ctrl-click or right-click on file name) to select Adobe Reader to open the file. You may need to search for the downloaded file in your 'downloads' folder.

#### **Mandatory HMOs**

https://www.woking.gov.uk/housing/enforce/licence for mandatory HMOs (or you can click on the link below which takes you to the gov.uk website). The other steps are the same.

https://www.gov.uk/apply-for-a-licence/house-in-multiple-occupation-licence/woking/apply-1

# **Completing the form**Section 1 – Applicant details

System reference	Not Currently In Use
Your reference	
Are you an agent acting on be	naif of the applicant?
○ Yes ② N	0
Applicant Details	
<ul><li>First name</li></ul>	
• Family name	
* E-mail	
Main telephone number	
Other telephone number	
<ul> <li>Indicate here if you would</li> </ul>	id prefer not to be contacted by telephone
Are you:	
<ul> <li>Applying as a business o</li> </ul>	r organisation, including as a sole trader
<ul> <li>Applying as an individual</li> </ul>	
Your Address	
<ul> <li>Building number or name</li> </ul>	
• Street	
District	
City or town	
County or administrative area	
* Postcode	
<ul><li>Country</li></ul>	United Kingdom •

If you are the person filling in this application form, then you are the applicant.

As the applicant, you are required to complete every part of the application form and sign the declaration at the end of the form.

If you select "Applying as a business or organisation" then additional boxes will appear for you to enter its details.

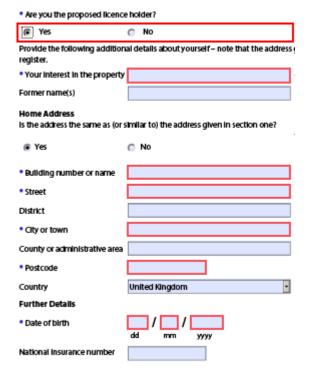
#### Section 2 – Application details

· type of iterite:	
<ul> <li>Mandatory HMO</li> </ul>	
<ul> <li>Additional HMO</li> </ul>	
<ul> <li>Selective licence</li> </ul>	
<ul> <li>Type of application:</li> </ul>	
○ New	
<ul> <li>Renewal</li> </ul>	
<ul> <li>Variation</li> </ul>	
HMO Or House To Be License	ed
Property number or name (If applicable)	
Property Address	
• Building number or name	
• Street	
District	
• City or town	
County or administrative area	
* Postcode	

- Select which type of licence you are applying for.
- Select whether it is a new application, a renewal or a variation to an existing licence
- Provide the address details of the property to be licensed.

(NB: if it is a renewal or variation you will need the existing licence reference number.)

#### Section 3 – Proposed licence holder



#### Section 4 – Proposed licence holder

• Le	gal status of the proposed licence holder:
•	Individual or sole trader
0	Company
0	Partnership
0	Charity or trust
0	Other

- The proposed licence holder is the person whose name will be on the licence.
- The proposed licence holder should be the landlord, the person in receipt of the rent or in control of the property.
- The Council must be satisfied that the proposed licence holder is the most appropriate person to be so.
- Please note that an offshore company will not be permitted to hold a licence.

If the proposed licence holder is a company - you will need to provide the details for the company directors & secretary or the partners if a partnership or the trustees if a charity/trust

#### Section 5 – Ownership and control of the property

*  s1	the proposed licence hold	dert	ne owner of the property?	
•	Yes	0	No	
	es anybody else have a le eholder, mortgage provic		nterest in the property (e.g. as freeholder,	
0	Yes	0	No	
	anybody else agreed to b ited?	ebo	und by the conditions of the licence, if it is	Details of the manager are requested in Section 6.
0	Yes	0	No	

#### Section 6 - Proposed Manager

 Will the proposed licence ho house)? Yes

der	be the manager of the property (HMO or
0	No

#### Contact details must be provided for the following:

- A **freeholder** can be a person (or persons) or a company who is registered as the proprietor of a freehold estate in the land with absolute title
- A leaseholder can be a person (or persons) or a company who owns a lease on the property which gives them the right to occupation and use of the property for the term of the lease
- A Mortgage Provider is used by purchasers of property to raise funds to buy the estate; the loan is "secured" on the borrower's property.
- A person who collects the rent can be a person (or persons) or a company who collects rents from the persons who are occupying the property
- A person who receives the rent can be a person (or persons) or a company who ultimately receives (whether directly or through an agent or trustee) rents or other payments from the persons occupying the property

# Section 7 – Details of the property to be licensed

* Type of property (HMO or house):	
House in single occupation	
Flat in single occupation	- Please select the most
House in multiple occupation	appropriate option for the property you are licensing.
○ Flat in multiple occupation	property year and machining.
House converted into self contained flats	- So for example if the
A purpose built block of flats	property is a 1 bedroom flat in
Other	a purpose built block of flats
* How many storeys does the	you may make the following
HMO or house have?	selections:
* Which levels are these storeys located on?	- Flat in single occupation
* How many storeys does the	- 1 storey
whole building have?	- 4 <sup>th</sup> floor
What type of building is it?	- 6 floors
Detached house	- Residential block
C Semi-detached house	- Residential block
Terrace house	
○ End terrace house	
Back-to-back house	
Residential block	
Mixed use block	
○ Grouped structure	
○ Other	
• Are any parts of the building used for non-residential purposes?	
○ Yes ○ No	- No
When was the building originally built:	
○ Before 1919	
C 1919 to 1945	A6. 4000
∩ 1946 to 1964	- After 1980
€ 1965 to 1980	
After 1980	
* Was the property (HMO or house) to be licensed:	
Purpose built with its present design	
Converted from a previous residential dwelling	- Purpose built
Converted from a non-residential structure	- Fulpose built

#### Section 8 – details of the proposed occupants

<ul> <li>Give the number of househo</li> </ul>	ids and occupants in the	property:
	At the time of application	Proposed maximum
Separate households		
Occupants		
Details About The Occupants At Time Of Application		
* Adults		
* Children		
Resident Landlord		
* is there a resident landlord?		
○ Yes	○ No	
Catering Arrangements		
<ul> <li>Catering arrangements for occupants of the property</li> </ul>		

#### What is a Household?

A household for the purposes of the Housing Act 2004 and licensing could be a single person or members of the same family living together who are:

- Couples married to each other or living together as husband and wife (or in an equivalent relationship in the case of persons of the same sex)
- a family living together, including parents, grandparents, children (and stepchildren), grandchildren, brothers, sisters, uncles, aunts, nephews, nieces or cousins and their partners
- Half-relatives who are treated as full relatives
- A foster child living with his foster parent is treated as living in the same household as his foster parent

However, friends occupying a house on a shared tenancy are viewed as multiple households and each tenant would need to be considered as an individual household for the purposes of counting them to see if it is a property that requires licensing.

The number of occupants is the total number of people (including adults and children) who are occupying the property no matter how many households are in the property.

If you are a resident landlord sharing the property with three or more lodgers then you would count your household as one (whether this is just yourself or your family) and then each of the remaining lodgers as a separate household.

#### Section 9 - Accommodation details

<ul> <li>Number of separate letting units in the property</li> </ul>	
Of These, The Number Which	Are:
<ul> <li>Self contained letting units (flats or bedsits)</li> </ul>	
Non-self-contained units	
(flats or bedsits)  • Units with dormitories	

- A self-contained flat is defined as a flat behind a front door with all basic amenities, none of which are shared with persons from other units of living accommodation; this could be on more than one floor (i.e. a maisonette).
- Non self-contained accommodation may be defined as a room used for sleeping and lacking a basic amenity such as a bathroom or kitchen.

#### Number Of Rooms And Facilities in The Property

• Give the number of each of the following in the property:

	Total in property	Use exclusive to one letting unit	Use shared between letting units
Bedrooms			
Bedsits			
Living/dining rooms			
Kitchens			
Sinks			
Shower/bathrooms			
Tollets in shower/bathroms			
Separate tollets with wash hand basins			
Separate tollets without wash hand basins			
Wash hand basins			

Do all baths, showers, sinks and wash hand basins supply cold and constant hot water?

HOL Water I		
∩ Yes	○ No	

- This should be completed just for your property (not including other flats if it is in a block).
- If the property is single occupancy only complete the first column, if it is a HMO then you will need to complete all columns.

# **Section 10 – Heating and Energy Efficiency**

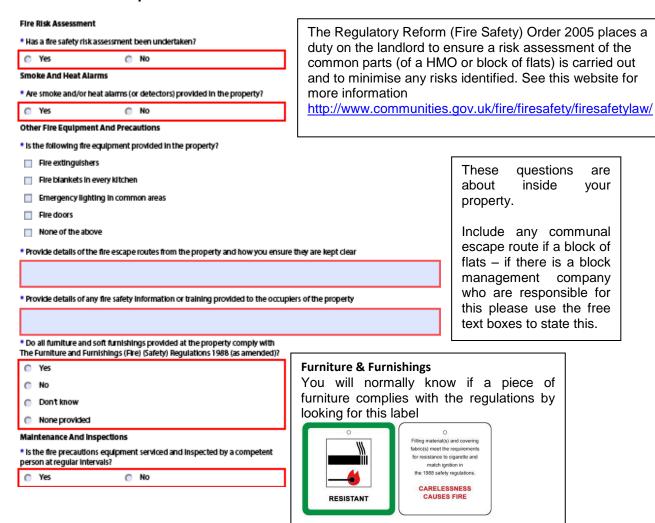
Heating
• What type of heating does the property have?
Gas central heating
☐ Electrical central heating / night storage heaters
☐ Fixed gas heaters/fires
Fixed electrical heaters/fires
Solid fuel fires
☐ Other
* Do all the rooms in the property have a source of heat (e.g. radiator or fire)?
○ Yes ○ No
* Do all bathrooms and kitchens have a means of natural or mechanical ventilation?
○ Yes ○ No
Energy Efficiency
• Are the windows double glazed?
C All C Some C None
* Is the roof space insulated?
C All C Some C None C N/A
Are cavity walls insulated?
C All C Some C None C N/A
Are hot water tanks lagged?
C All C Some C None C N/A
Is there an Energy Performance Certificate for the property?
○ Yes ○ No
Section 11 – Gas and Electricity  Gas Installation And Appllances  * Does the property have a gas supply?
C Yes C No
Electrical Installation And Fixed Appliances
* Have the electrical installation and fixed electrical appliances been tested within the last 5 years?
○ Yes ○ No
Portable Electrical Appliances
<ul> <li>Are any portable electrical appliances provided for use by the occupants (e.g. kettle, refrigerator, vacuum cleaner)?</li> </ul>

Gas - if yes, you will be asked to upload your current gas safety certificate with your application form.

Electrical Installation Condition report – **for HMOs** you will be asked to upload your certificate with your application form.

Portable appliances- If you provide portable appliances you must ensure that they are safe to use, there is no legal requirement to PAT test them.

#### Section 12 – Fire precautions



#### Section 13 - Drawing plans of your property

In order to license the house, the council has to obtain certain information from you about the property in order that it can assess the type of property it is, and what amenities and installations there are. A plan can very quickly sum up the nature of a property on just one page - sometimes it takes more but one page is often sufficient.

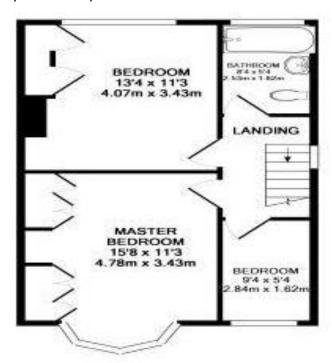
You do not have to draw the plan. You should be able to get any architect or plan drawer to do the job for you. This will however cost you money. You may already have some plans of the property drawn for some other purpose. It is perfectly acceptable to use these so long as they show all the information the council requires.

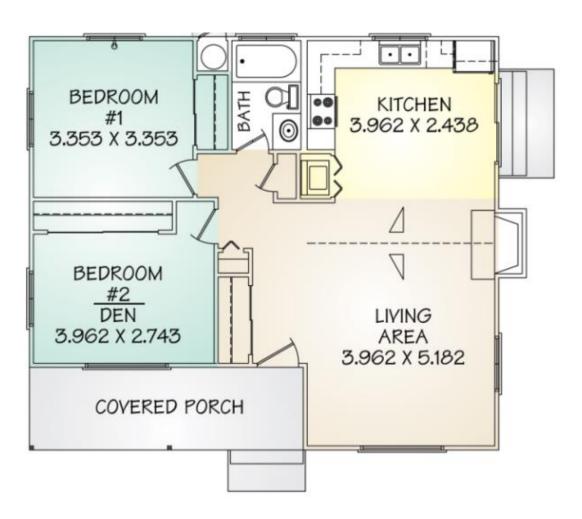
If you choose some other person to draw the plans you should show them these sheets so they know the sort of plans the council needs. The plans can be re-used in future applications for the same property so long as the information on them remains current.

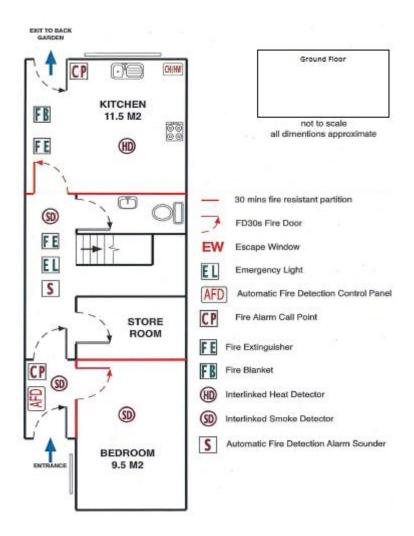
The aim of the plans is to indicate:

- a) The layout of the house including size & proportions of rooms etc.
- b) If and where fire doors are fitted (if any)
- c) Where fire detection & alarm equipment is sited (if any)

So long as the plans show these things clearly, they will be acceptable. Here are a couple of examples:







#### Section 14 – Management of the property to be licensed

Written Statement Of Terms Of Occupancy (Tenancy Agreement)  Are occupants given a tenancy agreement (or other written statement of terms of occupancy)?  Yes  No  Deposit  Is a deposit required at the start of a new tenancy?  Yes  No  Rent And Receipts  Are tenants given a rent book?  Yes  No  Are tenants given receipts for rent payments?  Yes  No  Outline Any Procedures/Arrangements You Have To:	agreement or similar their contract with their contract with their (ASTs)  The most common for tenancies are automa A tenancy can be an A tenancy can be an A the property your the tenancy started the property is the The landlord does  A tenancy can't be are it began or was agong the rent is more the the rent is less that it's a business ten	AST if all of the following apprent out is private ed on or after 15 January 198 e tenants main accommodation't live in the property	t the terms of thold tenancies st new oly: 39 on
* Vet prospective tenants (e.g. use of a vetting service or accreditation scheme, tal	ke up references, etc)		
Ensure the property is clean, safe and fit to live in, before each new tenancy     Agree an inventory with each tenant, detailing the furniture and appliances suppliens.	piled, including the condition of individual	Please give details – if a management company do this for you please check with them	
<ul> <li>Review the general condition of the property (internal, external, garden etc) suff in good and safe repair</li> </ul>	iciently regularly to ensure it is maintained		
<ul> <li>Deal with repairs and complaints which have been reported within a reasonable</li> </ul>	time period		
Cover the cost of major emergency repair work or improvements to the property     Receive and respond to complaints of antisocial behaviour involving or affecting visitors. (Local guidance notes may detail appropriate steps for tackling antisocial	) the tenants and/or their children or		
			_

Deposits: As a landlord, you must put your tenants' deposits in a government-backed tenancy deposit protection (TDP) scheme if you rent your home on an assured shorthold tenancy that started after 6 April 2007. In England and Wales deposits can be registered with:

- Deposit Protection Service (Custodial and Insured)

#### http://www.depositprotection.com/

- MyDeposits - including deposits that were held by Capita http://www.mydeposits.co.uk/

- Tenancy Deposit Scheme (Custodial and Insured)

#### Information landlords must give tenants

Once you have received your deposit, you have 30 days to tell your tenant:

- the address of the rented property, how much deposit they've paid, how the deposit is protected,
- the name and contact details of the tenancy deposit protection (TDP) scheme and its dispute resolution service
- landlords' (or the letting agencies') name and contact details
- the name and contact details of any third party that's paid the deposit
- why the landlord would keep some or all of the deposit, how to apply to get the deposit back
- what to do if the tenant can't get hold of the landlord at the end of the tenancy
- what to do if there's a dispute over the deposit

#### Section 15 – Fit and Proper person test Has the proposed licence holder, the manager and/or any person associate with either of them: Committed any offence involving fraud or other dishonesty (including) benefit fraud), violence, drugs, or any offence listed in Schedule 3 to the Sexual Offences Act 2003 (subject to the Rehabilitation of Offenders Act No Practised unlawful discrimination on grounds of sex, colour, race, ethnic or national origins or disability in, or in connection with, any business? No Contravened any legislation relating to housing, public health, environmental health or landlord and tenant law? No Been refused a licence under Part 2 or 3 of the Housing Act 2004? Yes No Had a licence revoked for breach of any conditions under Parts 2 or 3 of the Housing Act 2004? Yes 0 No Contravened any Code of Practice relating to the management of HMOs?

This Section aims to collect information on all persons named in sections 1, 3 and 4-6 of the application, to enable the Authority to determine if they (or any associate of those persons) are fit and proper persons.

- Answering yes to any of the questions in this Section will not necessarily mean that the Council will refuse to issue a Licence. However, the Council reserves the right to refuse any person nominated as the proposed licence holder if they are not considered a fit and proper person.
- In such circumstances, somebody who is deemed to be a fit and proper person will have to be nominated to hold the licence.

The Council has contacted all the main letting agents directly and suggested that all their staff involved in their property management complete a fit and proper person test – if you have a managing agent just tell us who they are in section 6 and we will match the details we already have for them.

#### Section 16 - Accreditation and qualifications

	the proposed licence holi roperty accreditation sch		nd/or the manager a member of a landlord ?
0	Yes	0	No
	the proposed licence hol liords' association?	der ar	nd/or the manager a member of a
0	Yes	0	No
prot			nd/or the manager a member of a ownership and management of residential
0	Yes	0	No
* Have the proposed licence holder and/or the manager any relevant qualifications or undertaken any training courses relevant to the ownership and management of residential property?			
0	Yes	0	No

Provide details including membership numbers

#### Section 17 – Other properties that are licensed?

	holder and/or manager own or manage other cence under the Housing Act 2004?
	○ No
Total Number Of Propertie	s
<ul> <li>Number in this authority area</li> </ul>	
<ul> <li>Number in other areas</li> </ul>	
<ul> <li>Have details about these prapplication to this authority?</li> </ul>	roperties been provided in a previous licence
∩ Yes	○ No

If you have other properties that are already licensed or you are also applying for licences for please include them here.

#### Section 18 – Notifying people about the application

You must let certain people know in writing that you have made this application or give them a copy of it. The people who need to know about it are:

- Any owner of the property to which the application relates (if that is not you) i.e. the freeholder and any head lessors who are known to you
- Any mortgage provider for the property to be licensed
   Any other person who is a tenant or long leaseholder of the property or any part of it (including any flat) who is known to you other than a statutory tenant or other tenant whose lease or tenancy is for less than three years (including a periodic
- The proposed licence holder (If that is not you)
- The proposed managing agent (if any) (if that is not you)
   Any person who has agreed that he will be bound by any conditions in a licence if it is granted.

	es anybody (other than y or, joint owner)?	ou) c	own the property (e.g. as freeholder, head
0	Yes	0	No
• Is t	there a mortgage on the p	rope	erty?
0	Yes	0	No
	es the property have any s remaining on the tenan		nt or leaseholder with more than three rlease?
0	Yes	0	No
• Is t	the proposed licence hold	ler so	omebody other than you?
0	Yes	0	No
• Is t	the proposed manager so	meb	ody other than you?
0	Yes	0	No
	s anybody else agreed to anted?	beb	ound by the conditions of the licence, if it
0	Yes	0	No

If you have a co-owner, mortgage company, managing agent detailed please advise them you have applied for licence.

If you are the leaseholder in a block of flats you must inform the freeholder

It is a legal requirement that we advise all interested parties about the licence, we will carry out land registry and other checks checks necessary.

#### Section 19 – Additional information

Provide any additional information which is required or relevant to your application (check for local guidance notes and conditions which may provide details of specific requirements in your area)			

#### **Section 20 Payment Details and Declaration**

Please see these links for information about our fees: <a href="https://www.woking.gov.uk/housing/landlords/selectivelicensing/fees">https://www.woking.gov.uk/housing/enforce/fees</a>

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card. 
Selective licence applications made before the commencement of the scheme on 1 April 2018 – any landlord no fee 
Selective licence new application made after the commencement of the scheme – newly acquired property no fee 
(restrictions apply, see link for details at bottom of this page for details) 
Selective licence new application made after the commencement of the scheme £560 
Selective licence new application made after the commencement of the scheme – accredited landlord £200 
Selective licence renewal application £420 
Selective licence renewal application – accredited landlord £200 
\* Fee amount £9

#### **Declaration**

- Read the declaration carefully, this section is to be completed by the applicant and proposed licence holder.
- It is a criminal offence to knowingly supply information, which is false or misleading for the purposes of obtaining a licence. Evidence of any statements made in this application with regard to the property concerned, may be required at a later date. If we subsequently discover something which is relevant and which you should have disclosed, or which has been incorrectly stated or describe, your licence may be cancelled or other action may be taken.
- Tick the box to indicate you have understood the declaration.

#### I/we declare that the information contained in this application is correct to the best of my/our knowledge. I/we understand that I/we commit an offence if I/we supply any information to a local housing authority in connection with any of their functions under any of Parts 1 to 4 of the Housing Act 2004 that is false or misleading and which I/we know is false or misleading or am/are reckless as to whether it is false or misleading. , I/we declare that I/we have served a notice of this application on the persons detailed in section 18 of this application, who are the only persons known to me/us that are required to be informed that I/we have made this declaration. , The following additional declarations also apply if (and only if) you have indicated in section 2 of this application that this is a renewal application: I/We declare that the house in respect of which a licence is sought under Part 2/Part 3 of the Housing Act 2004 is subject to a licence under that part at the time this application is made. I/We further declare that to the best of my/our knowledge either: (a) none of the information described in paragraph 2(c) to (g) of that Act and previously submitted to the authority has materially changed since that licence was granted; OR (b) the only material changes to that information are described in the preceding sections of this application. Ticking this box indicates you have read and understood the above declaration This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on • Full name Capacity Date

# To upload the application form and other documents:

Go back to the gov.uk website

https://www.gov.uk/apply-for-a-licence/selective-licence/woking/apply-1 https://www.gov.uk/apply-for-a-licence/house-in-multiple-occupation-licence/woking/apply-1

at the bottom of the page click on the below button

# Now, submit the application

Submit application

This will take you through 3 steps, you will need to tell us your email address

Step 2 of 4

#### Submit the application

Email address	
Please provide your email address, so the licensing authorit or not.	ry can let you know if your application has been successfu
Email address	
Confirm email address	

Attach your completed form and upload supporting documents.

#### Application form

Please attach the completed application form below.

Application form

Browse...

#### Supporting documents

All documents are required, unless stated otherwise. Photos of documents are acceptable, as long as all the relevant information is clear. We'll only share these documents with the licensing authority.

Maximum size allowed per file is 10 MB.

What if I can't submit all of these documents?

You don't have to submit optional documents, but it may improve your chances of a successful application if you do.



By continuing, you're giving the Cabinet Office permission to pass the information you're supplying to the relevant authority.

Continue to pay fee

Then tick the box at the bottom and click on the continue to pay fee button. Enter the relevant fees eg £0.00 for selective licenses until 1<sup>st</sup> April, £520.00 for a mandatory HMO licence and pay as prompted.

You will receive an automatically generated email from gov.uk with a reference number, please use this reference number in any correspondence to us, the teams email address is below.

### Any issues or need help?

Please contact us on <a href="mailto:propertylicensing@woking.gov.uk">propertylicensing@woking.gov.uk</a>